James Sloss

Python/Django Developer | Developing Full-Stack Skills

Portfolio: jimsloss.co.uk | Linkedin: linkedin.com/in/jsloss | Github: github.com/jimsloss

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Professional Summary

Python/Django developer in transition from telecommunications support to full-stack web development. Bringing over 30 years of experience in providing and supporting quality service delivery, working within a target driven environment, troubleshooting and resolving customer issues. Experience of working with customers, colleagues, and associates across different teams, sizes and locations. Currently developing full-stack skills through Django CRUD and REST API projects. Focused on delivering clean, maintainable applications while continuing to grow backend and frontend expertise.

Technical Skills

Languages:	Python, PHP, JavaScript, HTML5, CSS3, JQuery, Java
Frameworks & Libraries:	Django, React, Bootstrap, Pandas
Databases:	MySQL, SQLite
Tools & Platforms:	Git/GitHub, VS Code, Eclipse, IntelliJ, Wordpress
Core Competencies:	CRUD apps, REST API integration, MVC and OOP concepts, debugging, problem-solving, stakeholder communication

Projects

Company Directory Web App – Javascript, JQuery, PHP, MySQL, Bootstrap

- Developed a CRUD-based internal-style company directory enabling creation, reading, updating, and deletion of employee records.
- Included search facility, filtering functionality and responsive layout.
- Demonstrates foundational backend logic, database integration, and user workflows.

Gazetteer SPA – JavaScript, JQuery, Ajax, PHP, Bootstrap, Leaflet.js, REST APIs

- Built a single-page application integrating multiple third-party APIs for dynamic country-specific content.
- Demonstrates async JavaScript, API handling, UI responsiveness, and front-end interactivity.

Django CRUD & REST API Projects (in progress)

- Currently developing Python/Django applications applying full-stack principles.

- Projects will be featured soon in portfolio at jimsloss.co.uk.

Professional Experience

BT Group

Voice Services Advisor | 2011 – Present

- Currently working as part of a team handling 999 emergency phone calls.

- Involves adhering to tight schedules, procedures and targets while being flexible within a continually evolving environment.

- Continuous Improvement practitioner.

Management Admin Support | 2009 – 2011

- Completed daily, weekly, monthly and quarterly reports and excel dashboards for several contact centers. Organized meetings to present this information in the form of presentations to center managers.

- Utilized VBA to automate report building which included reducing a daily 3-hour task to just a few minutes.

Various roles including Team Manager and Team Coach | 1995 – 2009

- Roles included Coaching and Managing teams of various sizes, including being the escalation point for high-priority issues and customer dissatisfaction, maintaining clear communication with customers and team.

- Analyzed recurring issues and contributed to process improvements.

- Built trust with internal and external customers and team through calm, solution-focused engagement.

Education & Training

Full Stack Coding Traineeship – IT Career Switch (2023 - 2025)

Extensive training in full stack concepts, including in HTML, CSS, Javascript, PHP, Bootstrap, JQuery, MYSQ, Python and REST APIs. Completed a large number of projects providing hands on experience.

BSC Hons IT & Computing Degree – Open University (2001 – 2011)

Extensive study of computing and IT theory, including Digital Communications, communication technologies, software development methods, practices and languages.

Graduated with strong focus on OOP, Java, and digital communications.

Diploma in Information Technology | Open University (2004)

Obtained enroute to Degree

Additional Information

- Strong analytical approach to solving technical challenges
- Comfortable working with stakeholders and explaining technical processes
- Committed to transitioning into Python/Django full-stack development
- Portfolio growth underway with backend and REST-focused projects